

Start Up Loans Product Intern

Start Up Loans is a subsidiary of the British Business Bank and deliver the Government's Start Up Loans programme providing finance and support for businesses who struggle to access other forms of finance.

We work with a national network of Delivery Partners who are based across England, Wales, Scotland and Northern Ireland.

In addition to helping applicants prepare their business plan and cash flow forecast, our Delivery Partners are responsible for assessing final applications and providing ongoing mentoring support to successful applicants.

Our mission is to make business ownership a viable career for individuals who struggle to raise finance. We provide affordable loans and mentoring to help these individuals start up and succeed.

You will work closely with our Product team to assist on the future path of our Salesforce CRM platform. To succeed in this role, you need strong problem solving, analytical and communication skills, combined with curiosity and drive.

Key Responsibilities will include:

- Assist the Product Manager in understanding the market and user requirements to identify opportunities
- Help with testing new features
- Create Release Notes on new changes made to the Salesforce CRM platform
- Help to prioritise work so the team is always working on the most impactful projects
- Support the team in communicating product decisions and the rationale behind them
- Help to analyse the impact of product features